

# **Canadian Compliance Product Sheet**

## **BizLibrary's Commitment**

BizLibrary provides a variety of compliance content and frequently works with subject matter experts in the creation and review of this content. Our Canadian anti-harassment and workplace safety content has been reviewed and approved by lawyers specializing in Canadian employment law. Additionally, BizLibrary also offers non-province-specific content for proactive organizations seeking to educate their workforce on anti-harassment and safety best practices. All courses listed on this sheet are offered in English and in French Canadian.

## **Comprehensive Coverage for the Whole Organization**

Implementing and understanding anti-harassment and workplace safety requirements can be a daunting task. With BizLibrary's compliance training solutions, you can easily meet regional requirements and support a safe and positive company culture. It is recommended that managers and employees receive anti-harassment and safety training on an annual basis. This can help build an affirmative defense case should your organization ever be involved in a lawsuit. Even more, providing annual training on anti-harassment and workplace safety can help grow a workplace culture that does not tolerate harassment and promotes the safety and inclusion of everyone. This provides residual benefits like lower employee turnover, increased engagement, and high productivity. BizLibrary's anti-harassment and workplace safety training solutions offer courses to educate both employees and managers on their role in preventing discrimination, harassment and accidents in the workplace.



#### **Curated Library**

We partner with 40+ industry leading subject matter experts to ensure your organization receives high quality content.



#### Variety of Formats

Our content meets the needs of all types of learners with short, micro-video lessons, to more in-depth video courses, interactive video programs, and eLearning courses.



Reinforcement

Built-in reinforcement via quizzes, reinforcement boosters, and additional support materials ensures employee training is retained and applied on-the-job.

## Culture of Civility: Creating a Harassment-Free Workplace (Canada)

BizLibrary is excited to announce the upcoming expansion of our content offering for organizations in Canada. Through our partnership with Canadian employment lawyers at Ogletree Deakins, we have developed a new Anti-Harassment course that fulfills the training needs of most Canadian employers when supplemented with the organization's own policies and resources. Our training was developed in line with the highest watermark in terms of requirements across Canadian provinces and will cover harassment and violence definitions, protected characteristics, complaint processes, bystander response, investigations, and best practices. Where applicable, the course will direct learners to check with their province's Human Rights Tribunal for specific laws. As is recommended for any organization, Canadian employers are advised to supplement this training with their own workplace harassment and violence policies.

#### The Culture of Civility: Creating a Harassment-Free Workplace (Canada) course for employees is comprised of ten lessons:

Culture of Civility (Canada): Introduction to Harassment Culture of Civility (Canada): Sexual Harassment Culture of Civility (Canada): Preventing and Handling Workplace Violence Culture of Civility (Canada): Discrimination

Culture of Civility (Canada): Abusive Conduct Culture of Civility (Canada): Harassment Based on Sex and Gender Identity or Expression Culture of Civility (Canada): Bystander Response to Harassment Culture of Civility (Canada): Keeping It Clean at Work Culture of Civility (Canada): Making Harassment Complaints Culture of Civility (Canada): Anti-Harassment Best Practices

#### The Culture of Civility: Creating a Harassment-Free Workplace - Supervisors (Canada) course for supervisors is comprised of fifteen lessons:

Culture of Civility (Canada): Introduction to Harassment Culture of Civility (Canada): Sexual Harassment Culture of Civility (Canada): Preventing and Handling Workplace Violence Culture of Civility (Canada): Discrimination Culture of Civility (Canada): Abusive Conduct Culture of Civility (Canada): Harassment Based on Sex and Gender Identity or Expression Culture of Civility (Canada): Bystander Response to Harassment Culture of Civility (Canada): Keeping It Clean at Work Culture of Civility (Canada): Making Harassment Complaints Culture of Civility (Canada): Supervisory Anti-Harassment Responsibilities Culture of Civility (Canada): Organizational Anti-Harassment Responsibilities Culture of Civility (Canada): Investigating Harassment Complaints Culture of Civility (Canada): Harassment Red Flags Culture of Civility (Canada): Employer Liability for Harassment Culture of Civility (Canada): Anti-Harassment Best Practices

## Culture of Civility: Creating a Harassment-Free Workplace (Ontario)

Culture of Civility Courses are designed to help employees and supervisors understand how to recognize and respond to harassment, as well as how to behave appropriately and prevent harassment from occurring in the first place. There are two modules of Culture of Civility: one for employees, and one for supervisors. Both courses are designed with the provincial laws of Ontario in mind. Viewers of both courses will learn about the different types of harassment, how bystanders can respond, and the process for making or investigating harassment complaints. By learning about things like the reasonable person standard and protected characteristics, viewers will be better able to navigate workplace situations and keep themselves and their coworkers safe. After completing a Culture of Civility course, viewers will be familiar with workplace issues like sexual harassment, abusive conduct, workplace violence, and harassment based on sex and gender identity as well as how to address them.

#### The Culture of Civility: Creating a Harassment-Free Workplace (Ontario) course for employees is comprised of ten lessons:

- Culture of Civility (Ontario): Introduction to Harassment
- Culture of Civility (Ontario): Sexual Harassment
- Culture of Civility (Ontario): Preventing and Handling Workplace Violence
- Culture of Civility (Ontario): Discrimination
- Culture of Civility (Ontario): Abusive Conduct
- Culture of Civility (Ontario): Harassment Based on Sex and Gender Identity or Expression
- Culture of Civility (Ontario): Bystander Response to Harassment
- Culture of Civility (Ontario): Keeping It Clean at Work
- Culture of Civility (Ontario): Making Harassment Complaints
- Culture of Civility (Ontario): Anti-Harassment Best Practices

#### The Culture of Civility: Creating a Harassment-Free Workplace for Supervisors (Ontario) course for supervisors is comprised of nineteen lessons:

Culture of Civility (Ontario): Sexual Harassment for Supervisors Culture of Civility (Ontario): Preventing and Handling Workplace Violence for Supervisors Culture of Civility (Ontario): Discrimination for Supervisors Culture of Civility (Ontario): Abusive Conduct for Supervisors Culture of Civility (Ontario): Harassment Based on Sex and Gender Identity or Expression for Supervisors Culture of Civility (Ontario): Bystander Response to Harassment for Supervisors Culture of Civility (Ontario): Keeping It Clean at Work for Supervisors

Culture of Civility (Ontario): Making Harassment Complaints for Supervisors Culture of Civility (Ontario): Supervisory Anti-Harassment Responsibilities Culture of Civility (Ontario): Organizational Anti-Harassment Responsibilities Culture of Civility (Ontario): Investigating Harassment Complaints Culture of Civility (Ontario): Harassment Red Flags Culture of Civility (Ontario): Employer Liability for Harassment Culture of Civility (Ontario): Signs of a Sick Culture Culture of Civility (Ontario): Breaking the Silence Around Harassment Culture of Civility (Ontario): When Cursing Becomes Harassment Culture of Civility (Ontario): When the Manager's the Problem Culture of Civility (Ontario): Anti-Harassment Best Practices for Supervisors

## Canada's Anti-Spam Legislation (CASL)

In the "Canada's Anti-Spam Legislation (CASL)" lesson, viewers will learn about the agencies that enforce CASL, the responsibility of businesses to obtain consent to send commercial messages to customers, and how to interact with spam they may receive. After viewing, learners will understand the difference between express and implied consent, commercial communication compliance requirements, and how to recognize indicators of spam.

## **Canada's Antitrust Competition Act**

The "Canada's Antitrust Competition Act" course, comprising four lessons, explains the importance of competition to the economy, outlines the offences covered by the Competition Act, and describes how a business should construct a compliance program. After completing this course, viewers will be able to identify competition offences and develop a comprehensive compliance program to protect their business.

#### Lessons Available in This Course:

Canada's Antitrust Competition Act: The Value of Competition Canada's Antitrust Competition Act: Competition Offences and Amendments Canada's Antitrust Competition Act: Deceptive Marketing and Restrictive Trade Offences Canada's Antitrust Competition Act: Creating a Compliance Program

## **BizLibrary Productions Canadian Safety**

### Accessibility for Ontarians with Disabilities Act / AODA

The "Accessibility for Ontarians with Disabilities Act (AODA)" course is intended to give organizations and companies a foundational understanding of the requirements and rules put forth by the Accessibility for Ontarians with Disabilities Act, or AODA. This course, comprising six lessons, looks at each of the five laws set forth by the AODA: the Customer Service Standard, the Employment Standard, the Information and Communication Standard, the Transportation Standard, and the Design of Public Spaces Standard. After viewing this course, learners will know how their organization can better comply with the AODA to help build a more accessible future for everyone.

#### Lessons available in this course:

AODA: The Four Guiding Principles AODA: The Customer Service Standard AODA: The Employment Standard AODA: The Information and Communication Standard AODA: The Transportation Standard AODA: The Design of Public Spaces Standard

## Workplace Hazardous Materials Information System / WHMIS

"Workplace Hazardous Materials Information System (WHMIS)" course is intended to teach employees in Ontario who work in hazardous materials worksites what they need to know regarding this legislation, and how they can use this knowledge to keep themselves safe at work. This course comprises five lessons and gives a quick overview on WHMIS legislation, hazard classifications, labels, safety data sheets, and training requirements. After viewing, learners will have a solid understanding of the laws surrounding hazardous materials and why it's important that employees can identify hazards, know the right precautions to take, and follow the right safety procedures for their worksite.

WHMIS: Introduction WHMIS: Hazard Classification WHMIS: Labels WHMIS: Safety Data Sheet (SDS) WHMIS: Education and Training Requirements

## **Occupational Health and Safety Act (OHSA) for Ontario**

"Occupational Health and Safety Act (OHSA) for Ontario" course is where viewers will learn about Ontario OHSA regulations and their rights and responsibilities under the Act. This course, comprising two lessons, will discuss who enforces OHSA standards, how they're enforced, and the penalties for violating the standards. By the end of this course, expect to have a basic understanding of the Ontario OHSA standard and the rights and responsibilities of all roles within the workplace to uphold these standards.

#### Lessons available in this course:

Occupational Health and Safety Act (OHSA): Understanding OHSA Occupational Health and Safety Act (OHSA): Rights and Responsibilities

## **Vector Solutions Canadian Safety**

Vector Solutions' acquisition of Global Risk Innovations (GRI) has enabled the Vector goal to help foster safer, more compliant, and more effective organizations. GRI, a fire department software provider specializing in innovative online training, professional development, and risk management solutions for first responders in Canada, helped expand that goal to Canadian organizations. Vector's Canadian collection reflects their high production standard for safety training courses.

#### Courses available in this collection

Lockout Tagout for Canada Hearing Protection for Canada Slips, Trips, and Falls for Canada Ladders and Stepladders for Canada Personal Protective Equipment for Canada Forklift Safety for Canada Hand and Power Tools for Canada **Respiratory Protection for Canada** Bloodborne Pathogens for Canada Boom and Scissor Lift Safety for Canada Electrical Safety Introduction (Z-462) for Canada Ergonomics for Industrial Environments for Canada Confined Spaces for Canada Fall Protection for Canada Fire Extinguisher Safety for Canada Fire Safety for Canada Load Securement DOT Entry Level Driver Training - Vehicle Systems and Reporting Malfunctions: Roadside Inspections DOT ERG Introduction

